

Troubleshooting Checklist

Before going to your expert, try the following troubleshooting suggestions:

1. Fully charge the stylus (3 hours)
2. Check that the Mimio Hub is plugged into the computer (USB port)
3. Check that the body of the stylus is twisted tight for a solid connection
4. Make sure calibration of the interactive space is accurate
5. Check for interference with the signal between stylus & Teach bar
 - a. Posters, baskets, magnets, etc.
6. Update the software on the computer (most current version is 11.23)
7. Update the firmware by plugging the Teach bar directly into the computer
8. Try a working stylus with your Teach bar to see if the problem continues